



ACCESSIBILITY STATEMENT

This accessibility statement applies to South Woodham Ferrers Town Council (known as “the Council”) covering websites and other social media under their control.

This website is run by South Woodham Ferrers Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- we’ve also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

While we have made every effort to make the site as accessible as possible, the fact we have to use PDF to show documents does make this impossible in some instances. We are hoping to address this in the future but please contact us if you have any issues or need help.

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please get in touch:

- [email](#)
- call 01245 321 817.
- pop into the office at Champions Manor Hall
- We’ll consider your request and get back to you in a few working days.

If you cannot view the map on our ‘contact us’ page, call or email us for directions.

Reporting accessibility problems with this website

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, contact us using the details above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

South Woodham Ferrers Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with WCAG 2.1 AA standard, but we have a goal to meet all requirements in time.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

Preparation of this accessibility statement

This statement was prepared on 18/6/24.

This website was last tested on 17/5/24. The test was carried out by us (South Woodham Ferrers Town Council) and Vision ICT.

We used a randomised test approach to deciding on a sample of pages to test.

- Facebook
- Google
- Email

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| Responsible Officer | Town Clerk | Date effective from | June 2024 | Review date | June 2026 |
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