

# Rest Centre Volunteer Guide

Guidance for volunteer staff assisting at a local authority rest centre



Version 1.0

- Rest Centre Volunteer Qualities
- Rest Centre Roles
- Confidentiality
- Deployment Considerations
- Working with other Agencies
- Stress & Trauma
- Working with People
- Media
- End of Deployment
- Rest Centre Locations

# Rest Centre Equipment

- Local Authorities have a store of equipment available to them to aid in the set up and operation of a Rest Centre
- Rest Centre Setup Boxes
- Grab Bags
- Overnight Equipment



# Local Authority Duties

- Local authorities have a statutory duty of care to provide temporary accommodation for residents displaced as a result of an emergency.
- Local authorities may be requested to assist in establishing an emergency assistance centre during a major incident.
- Rest centres are used to house evacuees in the short term after an incident before other arrangements are made moving to the longer term.
- Each authority has pre-identified sites that can be used, these range from village halls and community centres to larger facilities.